

Enterprise Alert® 9 Release Notes

Date: 20/12/21

Version: 9.2.0

1 FIXES AND IMPROVEMENTS

We have released a patch for Enterprise Alert® 9. It contains the following bug fixes and improvements:

- Flood protection per Alert Severity (Global alert setting)
- Flood protection can be disabled in Policy
- Flood protection is bypassed for Call-the-On-Call alerts
- MicroFocus OO: Support for API Version V2
- iOS Fix: Badge count not updating anymore
- Kernel Fix: Dynamic Texts missing in Alerts from System Events if multiple occurrences are required, CAS-03185-M0C5L5
- Setup Fix: Upgrade must not set DB Owner rights for System and Network Service, CaseID CAS-03186-C9V5W0
- Exchange Fix: Re-initialization causes Module stop under circumstances
- Channel Host Fix: Module not starting under circumstances
- UI Fix: Error at linking teams for Cloud Bridge because of TLS restrictions on Server 2012 R2

This update patch applies to Enterprise Alert® 9 version 9.0.0 or higher. Please follow the instructions below to install the patch:

1. Download the patch from https://downloads.enterprisealert.com/Products/EnterpriseAlert/Setups/Updates/EA9_9.2.0.msp
2. Install all Windows Updates on the target machine
3. Open a command shell window as Administrator and launch the patch file.
4. Follow the instructions on the screen

2 CONTACT

Please visit www.derdack.com for further information on Enterprise Alert® or contact us:

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